Managing Risk in Healthcare Organizations

Sample Agenda

Core Faculty: John Celona, Jeff Driver, Carl Spetzler

Note: We will take short breaks every 60–90 minutes.

Day 1
- **7:00–8:00** Registration and continental breakfast
- **8:00–9:00** Introduction
- **9:00–10:15** Mapping the field of healthcare risk management
- **10:15–12:00** Case exercise: risks in your organization – identify and categorize risks
- **12:00–1:00** Lunch
- **1:00–1:45** Current state of the art in healthcare risk management at Stanford
- **1:45–3:15** Uncertainty, risk, and decision-making
- **3:15–3:45** Value-driven ERM
- **3:45–5:00** Case exercise: risks in your organization – sort risks
- **5:15–6:30** Reception / networking

Day 2
- **7:00–8:00** Continental breakfast
- **8:00–8:30** Value maps
- **8:30–11:00** Case exercise: safe patient handling – develop value map
- **11:00–12:00** Case exercise: safe patient handling – quantify one variable
- **12:00–1:00** Lunch
- **1:00–1:30** Organizational aspects of ERM
- **1:30–2:30** How executives and Boards of Directors view risk management
- **2:30–3:30** Panel discussion with leaders in healthcare risk management
- **3:30–5:00** Case exercise: incident reporting – organizational considerations

Day 3
- **7:00–8:00** Continental breakfast
- **8:00–10:30** Case exercise: risk management in a merger
- **10:30–11:15** Future of healthcare risk management
- **11:15–12:00** Summary